Hancock Demonstration School Loaner Chromebook Program
FAQ

Why are we loaning our classroom Chromebooks to our students?
- Due to the extended closure of all district schools, The School District of Philadelphia has initiated a voluntary Chromebook loaner program for all Hancock students. This is a voluntary program. If you have a working laptop or tablet at home, you do NOT need to pick up any equipment, and are encouraged to stay safe at home.

What are my responsibilities?
- We will be LOANING you a Chromebook unit directly from our classrooms. These units were used daily in our classrooms for instruction.
- You are responsible for keeping the Chromebook secure, clean, and in good condition.
- You are responsible for returning the Chromebook once school begins.
- Parents are responsible for damage and theft of the units while they are on loan to you.

What do I need to do in order to claim a loaner Chromebook for my child?
- Your child must be a current Hancock School student on roll.
- The parent or guardian ONLY can come to school to claim a Chromebook. Students cannot sign a Chromebook out on their own without a parent.
- You must bring a valid ID with you.
- Only one family member should come to the school to minimize crowds and encourage social distancing. Do not come to the school campus in groups. Family members can wait in the car or off campus if needed.
- You will be assuming physical and financial responsibility of the Chromebook once you sign it out.
- You are encouraged to bring your own pen.
- This is a loan. The Chromebook MUST be returned when requested once schools reopen.
What are the days that I can come to Hancock to claim a loaner Chromebook?

- You will need to make an appointment for one of the following days. Please sign up [here](https://www.signupgenius.com/go/20F0E4CAFAA22A6F58-hancock).
- Day 1 - Monday, April 6, 2020 - Hancock And LaBrum Digital Device at the Hancock Main Office Doors on West Crown Ave
- Day 2 - Tuesday, April 7, 2020 - Hancock and LaBrum Digital Device at the Hancock Main Office Doors on West Crown Ave
- Day 3 - Wednesday, April 8, 2020 - Hancock And LaBrum Digital Device at the Hancock Main Office Doors on West Crown Ave

Can I come any day?

- Yes. Please review the operating dates above.

What if I have multiple children at Hancock/LaBrum?

- You should sign up for one (1) time slot for your entire family.

I am a former Hancock parent and now my child is at a SDP High School. Can I just come to Hancock to pick up a classroom Chromebook?

- No. We are only able to distribute to currently enrolled Hancock students. We will verify enrollment before providing a loaner Chromebook.

Do I have to use this Chromebook to access the assignments?

- No. If you have a working computer or tablet, we encourage you to use your personal equipment. This program is specifically for students who do not have access to a home Chromebook, desktop, laptop, or tablet at home.

Will you provide internet access?

- No, but Comcast Internet Essentials offers programs that you may qualify for. Also, there is now expanded access provided by Xfinity WiFi during this time of crisis.